

# User Manual for Operators and Competent Authorities

## Registration of Operators

*Version proposed by the Commission*

*Version 0.1*

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# Introduction

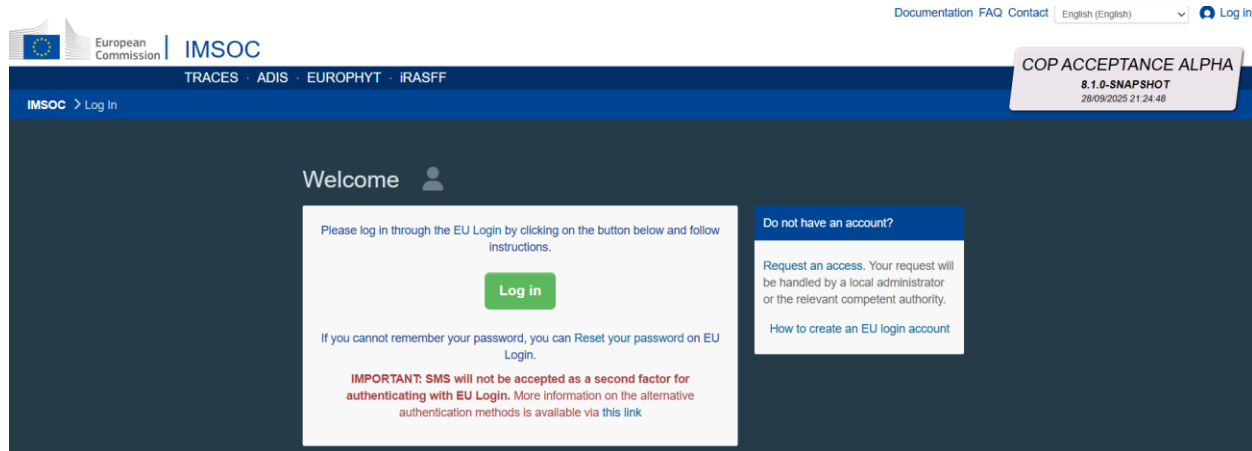
This document contains specific instructions on the use of Digital Waste Shipment System. In order to properly explain how certain operations work, this document often refers to the EU legislation concerning shipments of waste, to illustrate how certain requirements are reflected in DIWASS. This document does not contain any interpretation of these laws.

Abbreviations used in the document:

Abbreviation	Meaning
CA	Competent authority
DIWASS	Digital Waste Shipment System
Waste Shipment Regulation, WSR	Regulation (EU) 2024/1157 of the European Parliament and of the Council of 11 April 2024 on shipments of waste, amending Regulations (EU) No 1257/2013 and (EU) 2020/1056 and repealing Regulation (EC) No 1013/2006, <i>OJ L</i> , 2024/1157, 30.4.2024, <i>ELI</i> : <a href="http://data.europa.eu/eli/reg/2024/1157/oj">http://data.europa.eu/eli/reg/2024/1157/oj</a>
DIWASS Implementing Act	Commission Implementing Regulation (EU) 2025/1290 of 2 July 2025 laying down rules for the application of Regulation (EU) 2024/1157 of the European Parliament and of the Council as regards the requirements necessary for the interoperability between the central system for the electronic submission and exchange of information and documents related to shipments of waste and other systems or software, as well as other technical and organisational requirements necessary for the practical implementation of such electronic submission and exchange of information and documents, <i>OJ L</i> , 2025/1290, 14.7.2025, <i>ELI</i> : <a href="http://data.europa.eu/eli/reg_impl/2025/1290/oj">http://data.europa.eu/eli/reg_impl/2025/1290/oj</a>

# Chapter 1 How to log in to DIWASS using EU login

To access DIWASS please follow the link: <https://webgate.ec.europa.eu/traceant-alpha/login> (please, note that this link identifies the test environment).



In order to use DIWASS, users are required to use the EU login account. If the user already has an EU Login from previous interaction with Commission’s systems, this login and credentials can be used to access DIWASS.

If the user does not yet have an EU Login account, one must be created following the steps below:

- Go to the EU login page: <https://webgate.ec.europa.eu/cas/login>
- Click on the “Create an Account” link
- Enter your personal details as requested and click on the “Create an Account” button. You will be informed that you will receive an email allowing you to complete the registration process.
- After going through the EU login registration process, you will have the credentials (**username** and **password**) that allow you to access TRACES NT.

For further instructions concerning the EU login, please refer to the following website: [https://trusted-digital-identity.europa.eu/eu-login-help/external-self-registered-account-faq\\_en](https://trusted-digital-identity.europa.eu/eu-login-help/external-self-registered-account-faq_en)

# Chapter 2 How to register a new operator for users that are not yet active in DIWASS

## General note

This chapter provides instructions for creating an operator in the situation where a user is not yet associated in DIWASS to represent any operator and where this operator is not yet registered in TRACES NT. This part of instructions should be followed when users access DIWASS **for the first time** for the purpose of registering the operator they represent.

In case a user is already associated with an (other) operator in DIWASS, but would like to create a new operator, the user should follow the instructions in Chapter 4 of this manual.

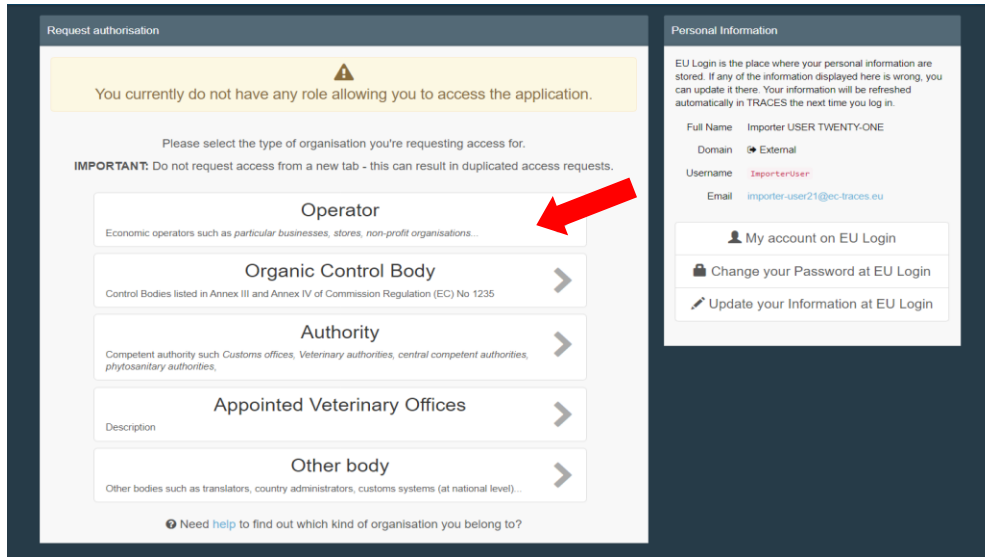
Please note that the steps explained here apply to the creation of “operators” and not to the creation of “sites of operators”. Registration of site is possible only when the “main operator” is already registered in DIWASS. For registration of sites of operators please follow the steps described in **Chapter XXX** [Chapter will be added in the next versions of this document] of this manual.

Please also note, that DIWASS is based on the TRACES NT platform, similarly as other Commission’s systems. The process of registration of operators in systems based on TRACES NT requires selection of certain options, by which it is indicated, that the operator will act in the DIWASS system. Some options visible in this process (e.g. buttons regarding “Organic Control Body”) are not relevant for registration of operators in DIWASS and should be disregarded.

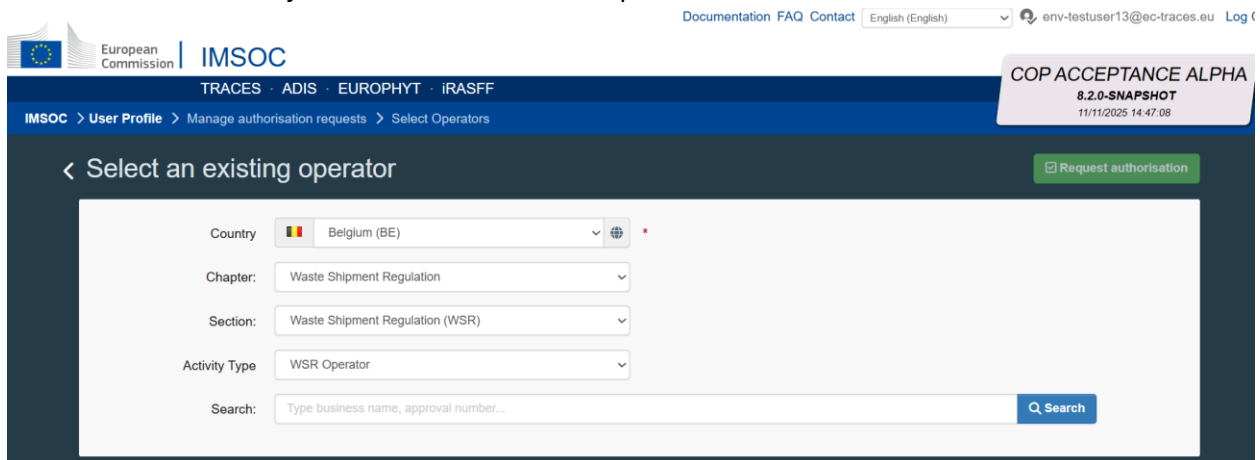
Please note that in order to submit notification documents or Annex VII documents in DIWASS, all operators involved in a given shipment of waste need to be first registered in DIWASS, as DIWASS will allow only to select registered operators (via drop-down lists). Therefore, operators that act as notifiers or persons who arrange the shipment should ensure that all relevant operators involved in their shipment are registered in DIWASS before they start drafting notification document or Annex VII documents.

## Specific instructions

1. Following the login, the user will see the screen and a communication that “You currently do not have any role allowing you to access the application”. Click on “Operator”.



2. Before allowing the creation of a new operator DIWASS will ask the user to verify whether the operator that the user intends to register in DIWASS has been already registered. This step allows to ensure that the same operator is not registered several times by different users. To do such a verification, user needs to provide the following data:
  - Country: the country where the operator has a main registered office,
  - Chapter: Waste Shipment Regulation
  - Section: Waste Shipment Regulation (WSR)
  - Activity type: WSR Operator
  - Search: any element of the name of operator or its identification number




As a result of this search, DIWASS will return a list of operators that match the indicated criteria. Based on this list, a user can request access to any of the existing operators (in order to request such authorisation, please see instructions in **Chapter 3** of this document).

If the operator that the user intends to register is not on that list, the user has to create it by clicking “Create a new operator”.

### < Select an existing operator

+ Create a new operator

Request authorisation

Country:  Belgium (BE)


Chapter:

Section:

Activity Type:

Search:

Really didn't find the operator you belong to? In this case only you might consider creating a new one using the button above.

Name	Address	Activities
DIWASS Company EORI: BE789789789789 Central Business Register: 6363636363	Street 1 2800 Walem  Belgium	WSR Operator WSR Valid <input type="checkbox"/>
DIWASS 11 November EORI: BE963963963963	Street 1 1050 Ixelles - Elsene	WSR Operator WSR Valid <input type="checkbox"/>

- To register a new operator, the user needs to provide at least the following information:
  - **Operator's name;**  
To add operator's name fill in the free text field "Name" in box "Operator details".
  - **Address;**  
To add operator's address fill in the information on "City" and "Adress" in box "Addresses".

Please note that Traces NT allows to insert multiple addresses, but such addresses will not be replicated in the waste shipment documents. Therefore, it is strongly recommended to insert here just 1 address of the operator.

In case a given operator has many addresses, that are relevant for its waste shipment activities, a registration of "sites of the operator" should be used. Please see **Chapter XXX** [Chapter will be added in the next versions of this document] concerning registration of sites of the operator and **this document** for more explanations concerning the sites [Commission will add the title of the document and a hyperlink leading to it].

- **Identifier:** please note that each operator should have one **main identification number**.

For most operators, the main identification number will be the EORI number. In case the operator is not required to have an EORI number<sup>1</sup>, please see **this document** [Commission will add the title of the document and a hyperlink leading to it] explaining what identification number should be chosen as main identification number.

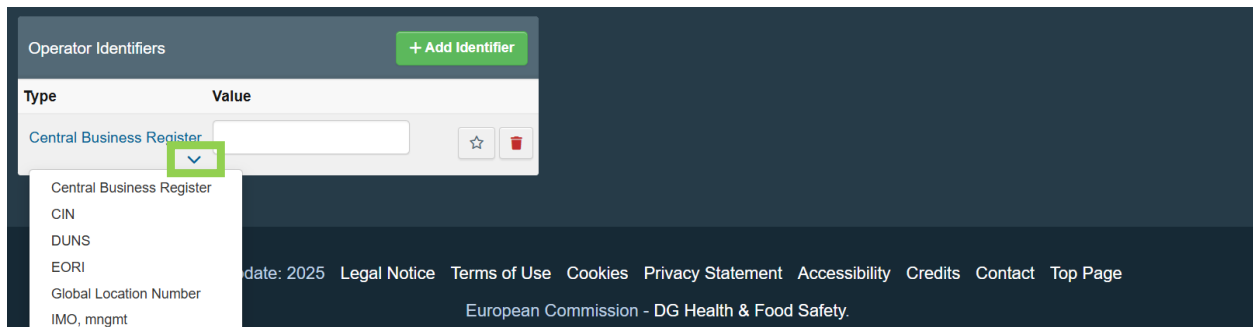
<sup>1</sup> See more information about the EORI number: [Economic Operators Registration and Identification number \(EORI\) - Taxation and Customs Union](#)

To add main identification number of the operator:

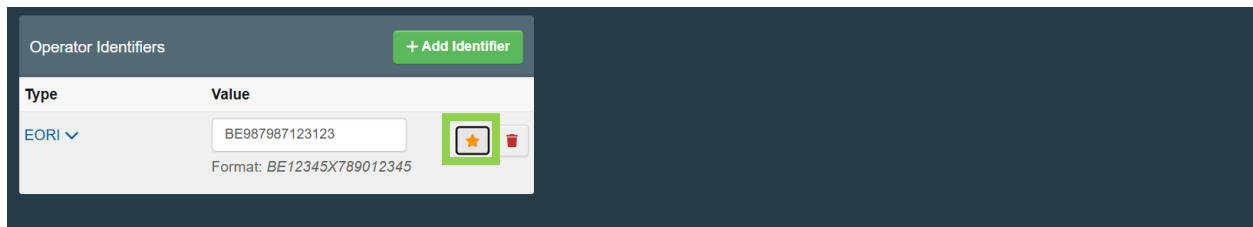
- Click on “+ Add identifier” in box “Operator Identifiers”



- By clicking on the icon “v”, choose the name of the identification number to be provided;



- To mark the identification number provided as main identification number of the operator, click on the star icon.



Please note that for EU operators it is also mandatory to provide a national **registration number**. Please see [this document](#) [Commission will add the title of the document and a hyperlink leading to it] in order to verify what kind of number is required to be provided by the Member State where the operator has a registered office. Please note, that DIWASS will display just the label named “Registration number”, and not the national names of registration numbers required in the Member States.

In some Member States, it is required also to provide additional identification numbers. Please see [this document](#) [Commission will add the title of the document and a hyperlink leading to it] to verify, if the Member State where the operator has a registered office requires providing any of such numbers.

#### Registration of third country operators

In general, the main identification number for third country operators should be the EORI number. In case the operator is not required to have such a number, the main identification number should

be an identification number required by the country where the operator is based. Please consult [this document](#) [Commission will add the title of the document and a hyperlink leading to it] listing identification number required by some third countries.

- **Chapter: Waste Shipment Regulation**

Please select this from the drop-down list of chapters available in Traces NT.

The screenshot shows the 'Operator Details' and 'Chapter or activity' sections of the DIWASS registration form. The 'Operator Details' section includes fields for Name (DIWASS Video Company 1), Country (Belgium (BE)), and Phone (+32 21 12 10 01). The 'Chapter or activity' section features a dropdown menu with the following options: Animal, EU Cites, Feed and Food of Non-Animal Origin, Fishing, Food, Imported Timber Products, Organic, Plant health, Waste Shipment Regulation, and Other. The 'Waste Shipment Regulation' option is highlighted with a green box.

Following selection of this Chapter, additional boxes concerning Activity will appear.

Please also note, that at this stage DIWASS may display information warning about operators that are already registered in DIWASS with similar registration details. This is another mechanism preventing the users from registering the same operator twice.

The screenshot shows a warning message titled 'Create operator to request being attached to n00dr3gm'. The message states: 'Following similar operators have been found in the system. Please select one of them or dismiss this message, if you want to continue with creation of a new operator.' Below the message is a table with the following data:

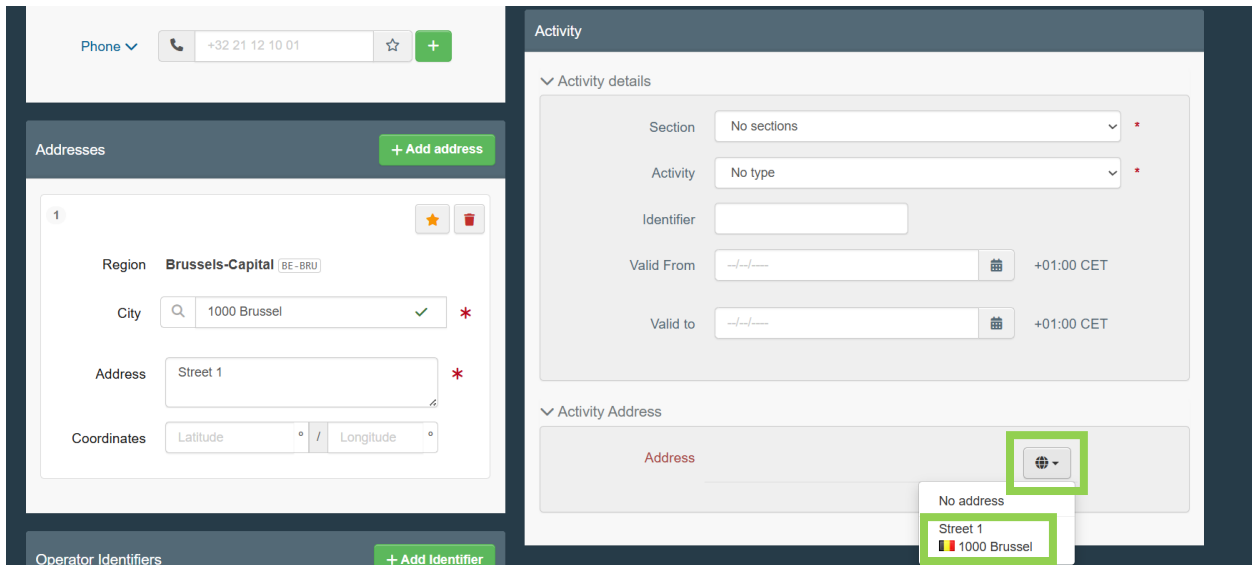
Name	Full Address	Activities	
DIWASS 13 November	street 1 1000 Brussel , Belgium	> WSR Operator WSR	... Request authorisation
DIWASS 13 November	Street 1 1000 Brussel , Belgium	> fsasdfa Bovine establishment BOV-EST	... Request authorisation
DIWASS 13 November	Street 1 1000 Brussel , Belgium	> WSR Operator WSR	... Request authorisation
Site nr 1 of WeSolveYourIssueZ	Street 1000 Brussel , Belgium	> WSR Operator WSR	... Request authorisation

The users seeing such warning should verify whether any of the operators mentioned in the warning are not the same operator, that they intend to register. If this is the case, and the user intends to actively act for such operator in DIWASS, the user needs to ask for authorisation to do so (in order to request such authorisation, please see instructions in [Chapter 3](#) of this document).

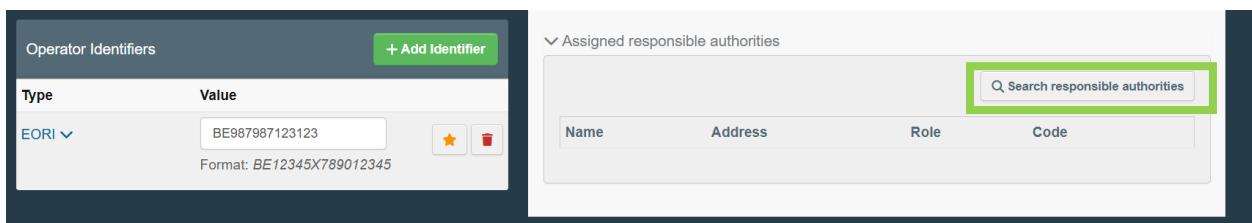
- **Section: Waste Shipment Regulation (WSR)**

Please select it from the drop-down list in field “Section”, in box “Activity”, “Activity details”.

- **Activity:** WSR Operator  
Please select it from the drop-down list in field “Activity”, in box “Activity”, “Activity details”.
- **Activity address:** requires choosing the address introduced before as main.  
To select the address, please click on the icon next to “Address”, in box “Activity”, “Activity Address”.



- **Assigned responsible authorities:** user should select the authority responsible for registration of operator in DIWASS.  
To add such authority, the user needs to:
  - o Click on “Search responsible authorities” in box “Activity”, “Assigned responsible authorities”



- o In the pop-up window, it will be possible to search for authorities based on name and address. The advanced search allows to search based on additional criteria: country, code of the authority and role of the authority

## Select responsible authorities

Search:

Country:   Code:

Role:

Name	Country	Address	Role	Code	Domain
------	---------	---------	------	------	--------

Start searching with **Search** button.

Close

- Following the search, the user needs to select the relevant competent authority and click on “Select”

## Select responsible authorities

Search:

Country:   Code:

Role:

alex CA Be	Belgium	Rue 10000 1000 Brussel	WSR Competent Authority	BE00Alex	<input type="button" value="Select"/>
Commission interrégionale de l'Emballage (CIE)	Belgium	Gaucheretstr 92- 94 / Rue Gaucheret 1030 Brussel 1000 Brussel	WSR Competent Authority	BE004	Waste Shipment Regulation <input type="button" value="WSR"/> <input type="button" value="rw"/> <input type="button" value="Select"/>
IBGE-BIM Waste Shipment	Belgium	Avenue du Port/Havenlaan 86C/3000 1000 Brussel	WSR Competent Authority	BE002	Waste Shipment Regulation <input type="button" value="WSR"/> <input type="button" value="rw"/> <input type="button" value="Select"/>
OVAM, Afdeling Afvalstoffenbeheer	Belgium	Stationsstraat 110 B-2800 2800 Mechelen	WSR Competent Authority	BE001	Waste Shipment Regulation <input type="button" value="WSR"/> <input type="button" value="rw"/> <input type="button" value="Select"/>
Service public de Wallonie Agriculture Ressources naturelles	Belgium	Avenue Princes de Liège 15 5100 Namur	WSR Competent Authority	BE003	Waste Shipment Regulation <input type="button" value="WSR"/> <input type="button" value="rw"/> <input type="button" value="Select"/>

### Registration of EU operators

If the Member State has just 1 competent authority for shipment of waste, the user should select this authority. If the Member State has more than 1 competent authority for shipments of waste, the Member State introduced rules on division of competences between authorities in the field of registration of operators. Please see [this document](#) [Commission will add the title of the document and a hyperlink leading to it] explaining which authority should be chosen as assigned responsible authority.

### Registration of third country operators

In case of registration of third country operators: if the operator comes from third countries whose authorities actively use DIWASS, the competent authority of this country should be selected as assigned responsible authority. Please consult [this document](#) [Commission will add the title of the document and a hyperlink leading to it] to verify this information. If the third country competent authority does not use DIWASS, the user registering the third country operator should select in this field an EU competent authority, who, in the context of planned shipment of notified waste, would act as competent authority of dispatch, destination or transit respectively.

*Example: A Brazilian company would like to ship waste to French facility. Brazilian CA does not use DIWASS. This company (or the French facility) introduces basic data of the Brazilian company into DIWASS and as an “assigned responsible authority” selects the French competent authority. French competent authority needs to approve the registration of that operator, and subsequently, will be able to edit the data of that company, in line with general rules on editing operator’s data.*

The user may provide also additional information such as:

- Phone number, fax number, email address, url, contact person name – to do so, the user needs to go to box “Operator details” and click on the icon “v” to choose the type of information to be provided; to add another element, the use needs to click on the “+” icon;

The screenshot shows the 'Operator Details' form. The 'Name' field contains 'DIWASS Video Company 1'. The 'Country' is set to 'Belgium (BE)'. Below these are two phone number fields, both containing '+32 21 12 10 01'. A dropdown menu is open over the first phone field, showing options: Phone, Fax, Email, Web url, and Contact person name. A red arrow points to a green '+' icon next to the first phone field. The 'Chapter or activity' section shows 'Chapter' as 'Waste Shipment Regulation'. The 'Activity' section has 'Section' as 'Waste Shipment Regulation (WSR)' and 'Activity' as 'WSR Operator'. There is an 'Identifier' field at the bottom.

- Coordinates, by filling in the respective fields in “Addresses” box:

The image shows two parts of a web form. On the left, the 'Addresses' section has a '+ Add address' button. Below it, a form for address 1 includes: Region (Brussels-Capital | BE-BRU), City (1000 Brussel), Address (Street 1), and Coordinates (Latitude / Longitude). On the right, the 'Activity' section shows: Activity (WSR Operator), Identifier (empty), Valid From (calendar icon), Valid to (calendar icon), and Activity Address (Address field with globe icon). Below these are sections for 'Assigned responsible authorities'.

- Additional identifiers by clicking on “+ Add identifier” in the “Operator Identifier” box and selecting a proper name of the identifier by clicking in “v” icon.

The image shows the 'Operator Identifiers' section with a '+ Add Identifier' button. A dropdown menu is open for 'Type', showing options: EOR (selected), Central Business Register, CIN, DUNS, EORI, Global Location Number, IMO, mngmt, and IMO, owner. The 'Value' field contains 'BE987987123123'. Below this is a table with columns: Name, Address, Role, Code. At the bottom, there is a footer with links: update: 2025, Legal Notice, Terms of Use, Cookies, Privacy Statement, Accessibility, Credits, Contact, Top Page, and European Commission - DG Health & Food Safety.

The Traces NT allows also, in box “Activity”, “Activity details” to:

- provide identifier for activity type,
- request the “activity” only for a certain period of time.

It is not advised to use these options in context of DIWASS.

After the form is filled click on the button “Create a new operator” on the top right corner of the page.

< Create operator to request being attached to n00dr3gm Create a new operator

**Operator Details**

Name  \*

Country  \*

Phone  ☆ +

**Chapter or activity**

Chapter  \*

**Addresses** + Add address

1 ☆ 🗑

Region

City  ✓ \*

**Activity**

Activity details

Section  \*

Activity  \*

Identifier

Valid From  📅 +01:00 CET

Valid to  📅 +01:00 CET

- Next, the user will see a pop-up window allowing to provide additional message regarding the authorisation of the user to represent the operator directly to the selected competent authority responsible for the registration of operator (i.e. authority selected in field “assigned responsible authority”). Please note that providing such message is not mandatory.

Confirm authorisation request for **DIWASS Video Company 1** ✕

Optionally, you can provide some additional useful information.

Message

Email

Phone

**Important note:** during the registration of operators, the competent authorities are required to verify the correctness of data provided for the operator and whether the user asking to create the operator is authorities to represent such operator. Such verification may require users to provide some additional documents to the competent authority concerned. Transmission of such documents should be done outside of DIWASS.

Registration of EU operators  
 Please see this document [Commission will add the title of the document and a hyperlink leading to it] indicating what documents are required for registration in DIWASS for

operator's with registered office in Member States and how these documents should be provided to competent authorities.

#### Registration of third country operators

Please see [this document](#) [Commission will add the title of the document and a hyperlink leading to it] indicating what documents are required for registration in DIWASS by some third country authorities. In case the document does not contain data for the relevant third country, the operator should provide documents that are usually required for registration purposes in such a country.

Please also note, that the third country operators need to be registered in DIWASS for the purpose of selecting them as operators involved in shipments of waste. However, such registration does not mean, that third country operators are actively using DIWASS. It means that the EU operator may ask for registration of the third country operator, but such registration will not be linked with approving users representing such third country operators in DIWASS. More more detailed information on third country operators in DIWASS please see [this document](#) [Commission will add the title of the document and a hyperlink leading to it].

5. After the request is successfully sent, DIWASS will redirect the user in the “user profile” screen where the user will be able to see the status of registration requests. As soon as competent authority approves the registration request, the status of request will change from “New” to “Valid”.



6. The user may ask for registration of another operator immediately afterwards. Until the competent authority approves any of the operators, for registration of which user has requested, the user will see the screen below. To register another new operator, the user needs to click on “Operator” and follow steps described in points 2-5 of this Chapter.

Please note that registration of the site of the operator, described in [Chapter XXX](#) [Chapter will be added in the next versions of this document] of this manual, will be possible only after the registration of the main operator is approved by the competent authority.

Request authorisation

**i**  
The roles you requested are being reviewed. You need to contact your responsible authority or the administrator inside your organisation in order to be validated. You will be notified by email as soon as they will be approved. Please note that TRACES Helpdesk is not responsible for the validation of your request for access.

Please select the type of organisation you're requesting access for.

**IMPORTANT:** Do not request access from a new tab - this can result in duplicated access requests.

Operator

Economic operators such as *particular businesses, stores, non-profit organisations...*

**?** Need [help](#) to find out which kind of organisation you belong to?

Personal Information

EU Login is the place where your personal information are stored. If any of the information displayed here is wrong, you can update it there. Your information will be refreshed automatically in TRACES the next time you log in.

Full Name Test USER Thirteen

Domain External

Username n00dr3gm

Email env-testuser13@ec-traces.eu

 My account on EU Login

 Change your Password at EU Login

 Update your Information at EU Login

**Please note:** The user will be able to act in DIWASS representing operator as soon as the competent authority approves the registration of that operator. Then, the user will be able to add other users representing that operator, following the steps described in **Chapter 6** of this manual.

# Chapter 3: How to request to be authorised to represent operators in DIWASS as a user, in the case this user is not yet active in DIWASS

## General note

This chapter provides instructions for users that intend to request authorisation to represent operators already registered in DIWASS, in case they do not have access to other operators in TRACES NT. If users already have such access, submitting such requests needs to be done in line with **Chapter 5** of this manual.

Please also note that DIWASS is based on TRACES NT platform, similarly as other Commission's systems. Some options visible in this process (e.g. buttons regarding "Organic Control Body") are not relevant for DIWASS.

Please also note, that each operator that intends to act in DIWASS should have at least one master user<sup>2</sup>. Such master user is authorised to add further users or remove users within an operator's account in DIWASS<sup>3</sup>. Please note that CA are only obliged to approve the authorisation request from the first user from a given operator<sup>4</sup> – any further authorisation requests should be approved by master users of such operator.

[EU operators must use DIWASS, whereas third country operators may use DIWASS on a voluntary basis. However, if they do not wish to do so, the operators should be still registered, and no users will be assigned to them. Commission works on more detailed instructions related to third country operators and how they work and appear in DIWASS]

## Specific instructions

1. Following the login, the user needs to click on "Operators"

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<sup>2</sup> Article 6(5) of DIWASS Implementing Act.

<sup>3</sup> Article 6(3) point (a) of DIWASS Implementing Act.

<sup>4</sup> Article 7(2) point (a), (3) point (a) and (5) of DIWASS Implementing Act.

Documentation [FAQ](#) [Contact](#) English (English) env-testuser13@ec-traces.eu Log Out

European Commission | **IMSOC**

TRACES · ADIS · EUROPHYT · iRASFF

IMSOC > User Profile > Manage authorisation requests

**COP ACCEPTANCE ALPHA**  
8.2.0-SNAPSHOT  
26/11/2025 23:34:52

**Request authorisation**

**You currently do not have any role allowing you to access the application.**

Please select the type of organisation you're requesting access for.

**IMPORTANT:** Do not request access from a new tab - this can result in duplicated access requests.

**Operator**

Economic operators such as *particular businesses, stores, non-profit organisations...*

**Organic Control Body**

Control Bodies listed in Annex III and Annex IV of Commission Regulation (EC) No 1235

**Personal Information**

EU Login is the place where your personal information are stored. If any of the information displayed here is wrong, you can update it there. Your information will be refreshed automatically in TRACES the next time you log in.

Full Name Test USER Thirteen

Domain External

Username n00dr3gm

Email env-testuser13@ec-traces.eu

[My account on EU Login](#)

[Change your Password at EU Login](#)

2. "Search Operator" screen will open. The user needs to provide the following data:
  - Country: the country where the operator has a main registered office,
  - Chapter: Waste Shipment Regulation
  - Section: Waste Shipment Regulation (WSR)
  - Activity type: WSR Operator
  - Search: any element of the name of operator or its identification number

Documentation [FAQ](#) [Contact](#) English (English) env-testuser13@ec-traces.eu Log Out

European Commission | **IMSOC**

TRACES · ADIS · EUROPHYT · iRASFF

IMSOC > User Profile > Manage authorisation requests > Select Operators

**COP ACCEPTANCE ALPHA**  
8.2.0-SNAPSHOT  
26/11/2025 23:34:52

< Select an existing operator [Request authorisation](#)

Country Belgium (BE)

Chapter: Waste Shipment Regulation

Section: Waste Shipment Regulation (WSR)

Activity Type: WSR Operator

Search: Produce Search

3. As a result of this search, DIWASS will return a list of operators that matches the indicated criteria. Based on this list user can request authorisation to represent any of the existing operators. To do so, the user needs to tick the box, next to the details of selected operator, and click on "Request authorisation" in the top right corner of the page.

ISOC > User Profile > Manage authorisation requests > Select Operators

28/11/2025 23:34:52

### < Select an existing operator

[+ Create a new operator](#) [Request authorisation](#)

Really didn't find the operator you belong to? In this case only you might consider creating a new one using the button above.

Country: Belgium (BE)

Chapter: Waste Shipment Regulation

Section: Waste Shipment Regulation (WSR)

Activity Type: WSR Operator

Search: Produce

Name	Address	Activities
WASTE BE Test Producer EORI: BE88992233	Test Street 67 2030 Antwerpen Belgium	WSR Operator WSR Valid
WeProduceYourIssueZ EORI: BE123123123123	Street 1000 Brussel Belgium	WSR Operator WSR Valid <input checked="" type="checkbox"/>

4. Next, the user will see a pop-up window allowing to provide additional message regarding the authorisation of the user to represent the operator directly to the:
- competent authority responsible for the registration of operator,
  - all master users<sup>5</sup> authorised to represent this operator in DIWASS.
- Please note that providing such message is not mandatory.

### Confirm authorisation request for WeProduceYourIssueZ

Optionally, you can provide some additional useful information.

Message

Email

Phone

Please also note, that the competent authority is responsible only for authorizing the first user to represent an operator in DIWASS. All further users should be authorised by the master users already authorised to represent operator concerned in DIWASS.

<sup>5</sup> Master users are authorised to add further users or remove users within an operator. Standard users are not authorised to do so.

Please note, that all users authorised to represent the operator in DIWASS have the same view rights, access rights and are able to submit, update or otherwise change any waste shipment documents in DIWASS.

5. After sending the authorisation request, the user will see a confirmation message.

The screenshot shows the IMSOC user profile page. At the top, there is a navigation bar with the European Commission logo, the text 'European Commission | IMSOC', and links for 'TRACES · ADIS · EUROPHYT · iRASFF'. On the right, there are links for 'Documentation', 'FAQ', 'Contact', a language dropdown set to 'English (English)', a user profile icon for 'env-testuser13@ec-traces.eu', and a 'Log Out' button. A dark blue header contains the breadcrumb 'IMSOC > User Profile > Edit Your Profile' and a 'COP ACCEPTANCE ALPHA 8.2.0-SNAPSHOT' badge with the timestamp '26/11/2025 23:34:52'.

A green success message box at the top states: 'Success: USER-101 Your authorisation request has been successfully submitted. You will receive a notification with the updated status as soon as your request will be managed.' Below this, the page is split into two columns. The left column, titled 'Request authorisation', contains an information icon and a message: 'The roles you requested are being reviewed. You need to contact your responsible authority or the administrator inside your organisation in order to be validated. You will be notified by email as soon as they will be approved. Please note that TRACES Helpdesk is not responsible for the validation of your request for access.' Below this message, it asks the user to 'Please select the type of organisation you're requesting access for.' and includes an 'IMPORTANT' note: 'Do not request access from a new tab - this can result in duplicated access requests.' The right column, titled 'Personal Information', explains that 'EU Login is the place where your personal information are stored. If any of the information displayed here is wrong, you can update it there. Your information will be refreshed automatically in TRACES the next time you log in.' Below this explanation, the user's details are listed: Full Name: Test USER Thirteen; Domain: External; Username: n00dr3gm; Email: env-testuser13@ec-traces.eu.

# Chapter 4 How to register a new operator for users that already have access to other operators in DIWASS

## General note

This chapter provides instructions for creating an operator in the situation where a user is already associated in DIWASS to represent at least one operator. Such association may have been done in two situations:

- the user was the one registering an operator (following the steps described in **Chapters 1 and 2** of this manual),
- the user was associated with an operator by the master user<sup>6</sup> (master user followed the steps described in **Chapter 6** of this manual).

This part of instructions should be followed when users access DIWASS for the purpose of registering another the operator than the operator they are already associated with in DIWASS.

Please note that the steps explained here apply to creation of “operators” and not to the creation of “sites of operators”. For registration of sites of operators please follow the steps described in **Chapter XXX** [Chapter will be added in the next versions of this document] of this manual.

Please also note, that operators active on other domains of Traces NT platform do not need to go through the registration process once again, but may just request to be active also in DIWASS. To do so, they should follow steps described in Chapter **XXX** [Chapter will be added in the next versions of this document] of this document.

Please also note that DIWASS is based on TRACES NT platform, similarly as other Commission’s systems. The process of registration of operators in systems based on TRACES NT requires selection of certain options, by which it is indicated, that operator will act in DIWASS system. Some options visible in this process (e.g. buttons regarding “Organic Control Body”) are not relevant for registration of operators in DIWASS.

Please note that in order to submit notification documents or Annex VII documents in DIWASS, all operators involved in a given shipment of waste need to be first registered in DIWASS, as DIWASS will allow only to select registered operators (via drop-down lists). Therefore, operators that act as notifiers or persons who arrange the shipment should ensure that all relevant operators involved in their shipment are registered in DIWASS before they start drafting notification document or Annex VII documents.

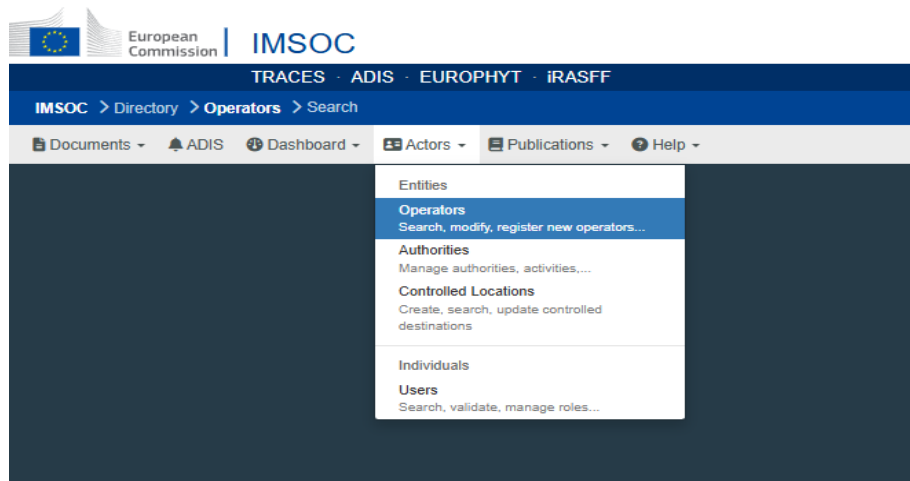
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<sup>6</sup> Master users are authorised to add further users or remove users within an operator. Standard users are not authorised to do so.

Please note, that all users authorised to represent the operator in DIWASS have the same view rights, access rights and are able to submit, update or otherwise change any waste shipment documents in DIWASS.

## Specific instructions

1. Following the login, the user needs to select the field “Actors” and then “Operators”.



2. “Search Operator” screen will open. The user should first check, if the operator user intends to register is already registered in DIWASS or not. To do such a verification, user needs to provide the following data:
  - Country: the country where the operator has a main registered office,
  - Chapter: Waste Shipment Regulation
  - Section: Waste Shipment Regulation (WSR)
  - Activity type: WSR Operator
  - Search: any element of the name of operator or its identification number

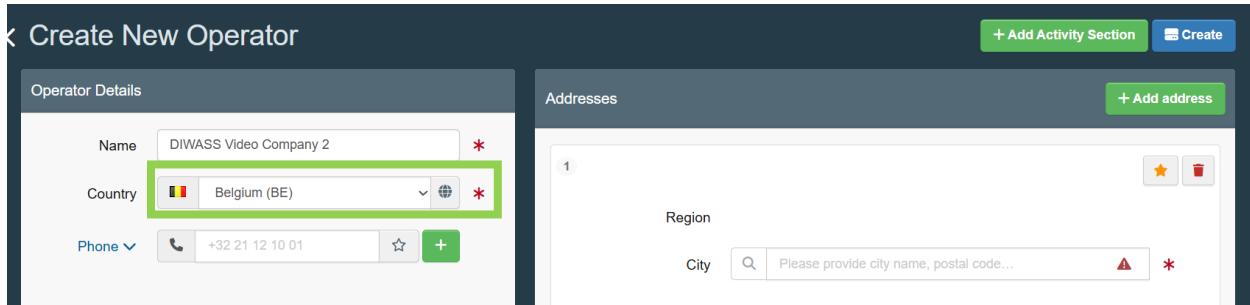
As a result of this search, DIWASS will return a list of operators that matches the indicated criteria. Based on this list, the user can request access to any of the existing operators. If the operator that the user intends to register is not on that list, the user has to create it by clicking “+ New Operator”.

3. To register a new operator, the user needs to provide at least the following information:
  - **Operator’s name;**

To add operator's name fill in the free text field "Name" in box "Operator details".

- **Country**

To provide the operator's country choose a country from the dropdown list in box "Operator details".



- **Addresses;**

To add operator's address fill in the information on "City" and "Adress" in box "Addresses".

Please note that Traces NT allows to insert multiple addresses, but such addresses will not be replicated in the waste shipment documents. Therefore, it is strongly recommended to insert here just 1 address of the operator.

In case a given operator has many addresses, that are relevant for its waste shipment activities, a registration of "sites of the operator" should be used.

Please see **Chapter XXX** [Chapter will be added in the next versions of this document] concerning registration of sites of the operator and **this document** [Commission will add the title of the document and a hyperlink leading to it] for more explanations concerning the concept of sites.

- **Identifier:** please note that each operator should have one **main identification number**.

For most operators, the main identification number will be the EORI number. In case the operator is not required to have an EORI number<sup>7</sup>, please see **this document** [Commission will add the title of the document and a hyperlink leading to it] explaining what identification number should be chosen as main identification number.

To add main identification number of the operator:

- a. Click on "+ Add identifier" in box "Operator Identifiers"

<sup>7</sup> See more information about the EORI number: [Economic Operators Registration and Identification number \(EORI\) - Taxation and Customs Union](#)

**Create New Operator** + Add Activity Section Create

**Operator Details**

Name: DIWASS Video Company 2 \*

Country: Belgium (BE) \*

Phone: +32 21 12 10 01

**Operator Identifiers** + Add Identifier

No identifiers

**Addresses** + Add address

1 ★ 🗑️

Region: Brussels-Capital BE-BRU

City: 1000 Brussel ✓ \*

Address: Street 1 \*

Coordinates: Latitude / Longitude

b. By clicking on the icon “v”, choose the name of the identification number to be provided;

**Operator Identifiers** + Add Identifier

Type	Value
Central Business Register <span style="float: right;">v</span>	
Central Business Register	
CIN	
DUNS	
EORI	
Global Location Number	
IMO, mngmt	

**Addresses**

Address: Street 1 \*

Coordinates: Latitude / Longitude

**Operator Group** + Add to group

The current operator is not part of a group of operators.

c. To mark the identification number provided as main identification number of the operator, click on the star icon.

**Operator Identifiers** + Add Identifier

Type	Value
EORI <span style="float: right;">v</span>	BE456456789789123 <span style="float: right;">★ 🗑️</span>
	<small>Format: BE12345X789012345</small>

**Addresses**

Address: Street 1 \*

Coordinates: Latitude / Longitude

**Operator Group** + Add to group

Please note that for EU operators it is also mandatory to provide a national **registration number**. Please see [this document](#) [Commission will add the title of the document and a hyperlink leading to it] in order to verify what kind of number is required to be provided by the Member State where the operator has a registered office. Please note, that DIWASS will display just the label named “Registration number”, and not the national names of registration numbers required in the Member States.

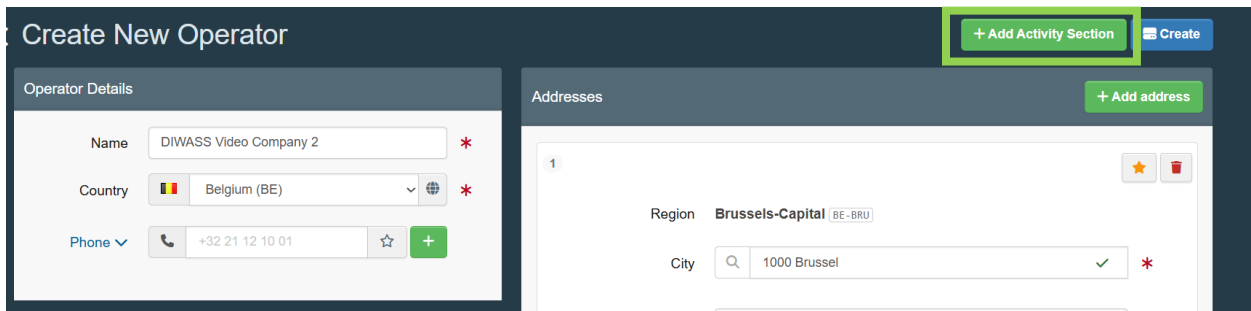
In some Member States, it is required also to provide additional identification numbers. Please see [this document](#) [Commission will add the title of the document and a hyperlink leading to it] to verify, if the Member State where the operator has a registered office requires providing any of such numbers.

### Registration of third country operators

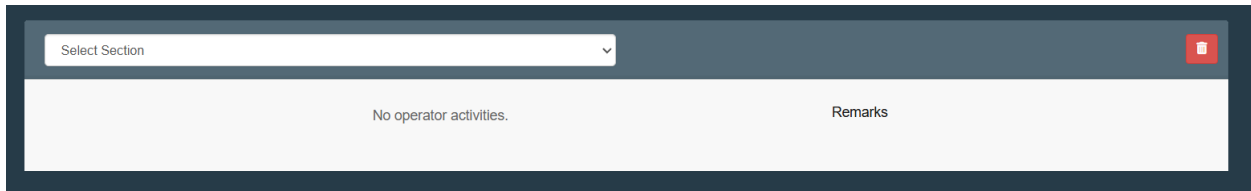
In general, the main identification number for third country operators should be the EORI number. In case the operator is not required to have such a number, the main identification number should be an identification number required by the country where the operator is based. Please consult [this document](#) [Commission will add the title of the document and a hyperlink leading to it] listing identification number required by some third countries.

The user may provide also additional information such as: coordinates, contact details, additional identification numbers.

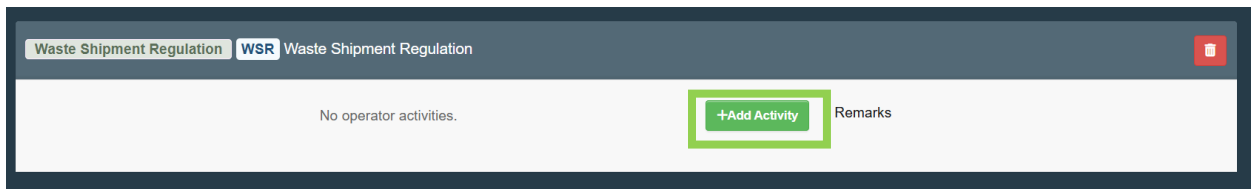
4. After completing this information, the user should click the button “+ Add Activity Section” in top right corner of the screen.



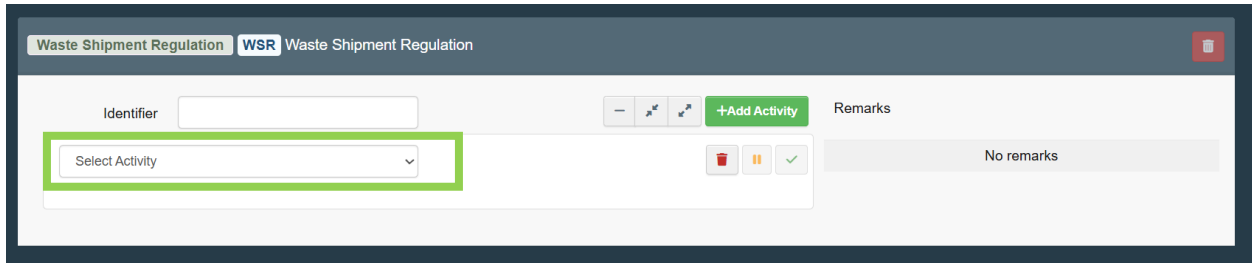
Following that step, the user is required to select section “Waste Shipment Regulation (WSR)” from the drop-down list.



5. Then, the user needs to click the button “+ Add activity”

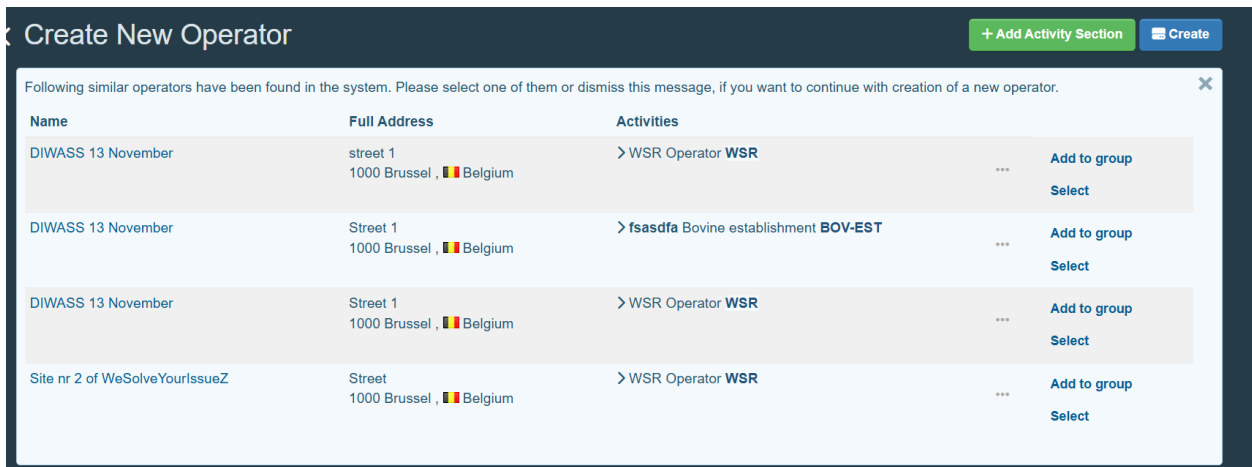


6. Next, the user should click on “Select Activity” and choose “WSR Operator”.



The user will see also a field “Identifier”, but it is advised not to use this option in context of DIWASS.

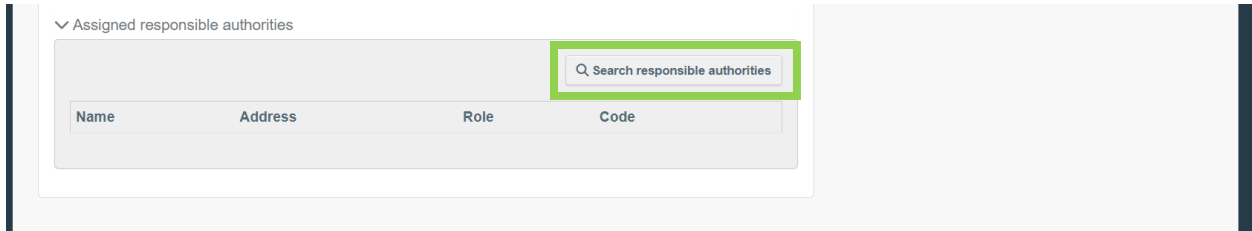
Please also note, that at this stage DIWASS may alert the user about operators that are already registered in DIWASS with similar registration details. This is another mechanism to prevent users from registering the same operator twice.



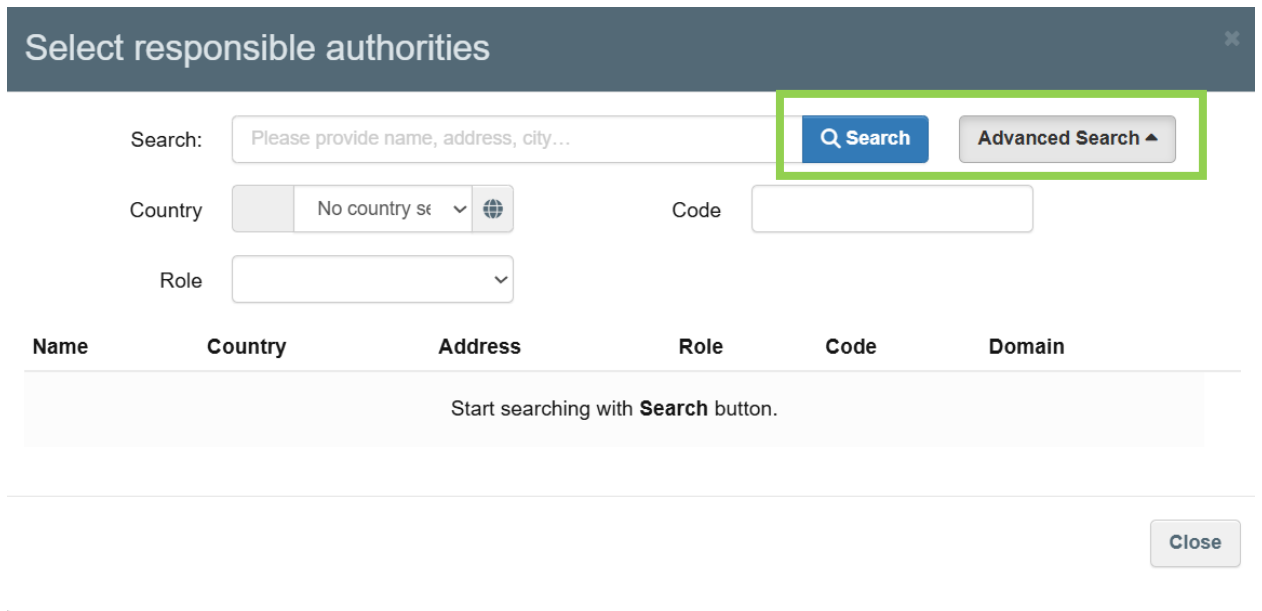
The users seeing such warning should verify whether any of the operators mentioned in the warning are not the same operator, that they intend to register. If this is the case, and the user intends to actively represent such operator in DIWASS, the user needs to ask for authorisation to do so (in order to request such authorisation, please see instructions in [Chapter 6](#)).

7. Following that selection, additional three fields will become visible:
  - Activity Details: The Traces NT allows also to request the “activity” only for a certain period of time. It is advised **not to use** this option in the context of DIWASS and leave these details blank.
  - **Address:** this field requires the user to select the main address from the addresses introduced before. This address will be automatically pre-filled.
  - **Assigned responsible authorities:** the user needs to select the authority responsible for registration of operator in DIWASS.

To select the authority, the user should click on the button “Search responsible authorities”.




In the pop-up window, it will be possible to search for authorities based on name and address. The advanced search allows to search based on additional criteria: country, code of the authority and role of the authority (import, export, transit).








Following the search, the user needs to select the relevant competent authority and click on “Select”

## Select responsible authorities

Search:

Country:  Belgium (BE)  Code:

Role:

alex CA Be	 Belgium	Rue 10000 1000 Brussel	WSR Competent Authority	BE00Alex		<input type="button" value="Select"/>
Commission interrégionale de l'Emballage (CIE)	 Belgium	Gaucheretstr 92-94 / Rue Gaucheret 1030 Brussel 1000 Brussel	WSR Competent Authority	BE004	Waste Shipment Regulation WSR rw	<input type="button" value="Select"/>
IBGE-BIM Waste Shipment	 Belgium	Avenue du Port/Havenlaan 86C/3000 1000 Brussel	WSR Competent Authority	BE002	Waste Shipment Regulation WSR rw	<input type="button" value="Select"/>
OVAM, Afdeling Afvalstoffenbeheer	 Belgium	Stationsstraat 110 B-2800 2800 Mechelen	WSR Competent Authority	BE001	Waste Shipment Regulation WSR rw	<input type="button" value="Select"/>
Service public de Wallonie Agriculture Ressources naturelles	 Belgium	Avenue Princes de Liège 15 5100 Namur	WSR Competent Authority	BE003	Waste Shipment Regulation WSR rw	<input type="button" value="Select"/>

### Registration of EU operators

If the Member State has just 1 competent authority for shipment of waste, the user should select this authority. If the Member State has more than 1 competent authority for shipments of waste, the Member State introduced rules on division of competences between authorities in the field of registration of operators. Please see [this document](#) [Commission will add the title of the document and a hyperlink leading to it] explaining which authority should be chosen as assigned responsible authority.

### Registration of third country operators

In case of registration of third country operators: if the operator comes from third countries whose authorities actively use DIWASS, the competent authority of this country should be selected as assigned responsible authority. Please consult [this document](#) [Commission will add the title of the document and a hyperlink leading to it] to verify this information. If the third country competent authority does not use DIWASS, the user registering the third country operator should select in this field an EU competent authority, who, in the context of planned shipment of notified waste, would act as competent authority of dispatch, destination or transit respectively.

*Example: A Brazilian company would like to ship waste to a French facility. The Brazilian CA does not use DIWASS. This company (or the French facility intended to receive the waste) introduces the basic data of the Brazilian company into DIWASS and as an "assigned responsible authority"*

*selects the French competent authority. The French competent authority needs to approve the registration of the Brazilian operator, and subsequently, will be able to edit the data of that company, in line with the general rules on editing operator's data.*

8. The user may also provide additional information such as:
  - Phone number, fax number, email address, URL, contact person name – to do so, the user needs to go to box “Operator details” and click on the icon “v” to choose the type of information to be provided; to add another element, the use needs to click on the “+” icon;
  - Coordinates, by filling in the respective fields in “Addresses” box

The screenshot shows the 'Create New Operator' form. The 'Operator Details' section includes fields for Name, Country, Phone, and Fax. A dropdown menu is open for the Phone field, showing options: Phone, Fax, Email, Web url, and Contact person name. A red arrow points to the green '+' icon next to the Phone field. The 'Addresses' section includes fields for Region, City, Address, and Coordinates. A green box highlights the Coordinates fields.

9. Having completed all the elements described above, the user needs to click on the button “Create” in the upper right corner of the page.

The screenshot shows the 'Create New Operator' form, identical to the previous one, but with the 'Create' button in the top right corner highlighted with a green box. The page header includes the European Commission logo, IMSOC, and navigation links. A notification banner for 'COP ACCEPTANCE ALPHA 8.2.0-SNAPSHOT' is visible in the top right.

10. The user will see the screen with all data of the operator, registration of which was requested.

The screenshot shows the IMSOC web application interface. At the top, there is a navigation bar with the European Commission logo and the text 'IMSOC'. Below this, there are links for 'TRACES · ADIS · EUROPHYT · IRASFF'. The main header area includes 'IMSOC > Directory > Operators > Edit DIWASS Video Company 2'. On the right side of the header, there is a notification for 'COP ACCEPTANCE ALPHA 8.2.0-SNAPSHOT' with a timestamp of '26/11/2025 23:34:52'. Below the header, there is a secondary navigation bar with links for 'Documents', 'ADIS', 'Dashboard', 'Actors', 'Publications', and 'Help'. The main content area is titled '< DIWASS Video Company 2' and includes a 'Save' button. Below the title, it says 'Last modified by: n00dr3d1 (Web application)'. The page is divided into two main sections: 'Operator Details' and 'Addresses'. The 'Operator Details' section shows 'Name' as 'DIWASS Video Company 2' and 'Country' as 'Belgium (BE)'. The 'Addresses' section shows a list of addresses, with the first one having 'Region' as 'Brussels-Capital (BE-BRU)' and 'City' as '1000 Brussel'.

**Please note:** The user will be able to act in DIWASS representing operator as soon as the competent authority approved the registration of that operator. Then, the user will be able to add other users representing that operator, following the steps described in **Chapter 5**: How to request to be authorised to represent operators in DIWASS as a user, in the case this user already has access to other operators in DIWASS of this manual.

# Chapter 5: How to request to be authorised to represent operators in DIWASS as a user, in the case this user already has access to other operators in DIWASS

## General note

This chapter provides instructions for users that intend to request authorisation to represent operators already registered in DIWASS and is relevant for situations, in which the user has already access to other operators in TRACES NT.

In practice, this chapter applies to situations, when:

- the user was the one registering an operator following the steps described in **Chapter 4** of this manual,
- the user would like to request access to the operator that was already registered in DIWASS.

Please note that submitting a separate request to represent an operator in DIWASS is not required for users, who register that operator for DIWASS for the first time, following the steps described in **Chapter 2** of this manual. In such case, the request for registration covers also a request for authorizing the submitting user as master user in DIWASS.

If the user has already a right to represent operators in DIWASS, that user may register other operators (e.g. third country operators that do not wish to actively use DIWASS), in order to make them selectable in context of any waste shipment documents in DIWASS. The user may wish not to represent them in DIWASS though. Therefore, when a user registers the operator following the steps in **Chapter 4** of this manual, in case this user intends to actively use DIWASS representing those operators, it must submit an authorisation request according to this chapter of the manual.

Please also note that DIWASS is based on TRACES NT platform, similarly as other Commission's systems. Some options visible in this process (e.g. buttons regarding "Organic Control Body") are not relevant for DIWASS.

Please also note, that each operator that intends to act in DIWASS should have at least one master user<sup>8</sup>. Such master user is authorised to add further users or remove users within an operator's account in DIWASS<sup>9</sup>. Please note that CA are only obliged to approve the authorisation request from the first user from a given operator<sup>10</sup> – any further authorisation requests should be approved by master users of such operator.

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<sup>8</sup> Article 6(5) of DIWASS Implementing Act.

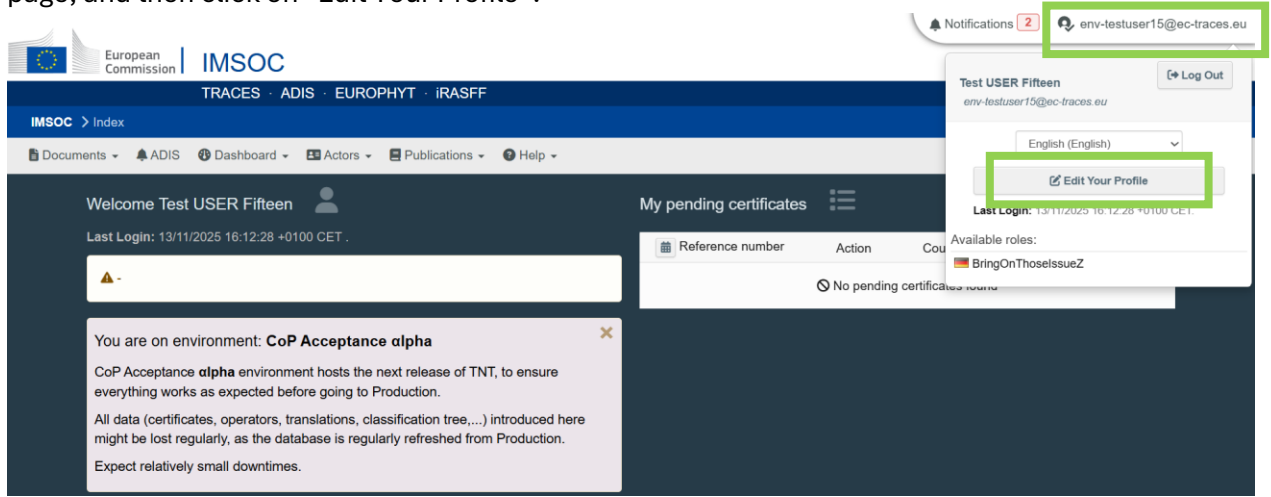
<sup>9</sup> Article 6(3) point (a) of DIWASS Implementing Act.

<sup>10</sup> Article 7(2) point (a), (3) point (a) and (5) of DIWASS Implementing Act.

[EU operators must use DIWASS, whereas third country operators may use DIWASS on a voluntary basis. However, if they do not wish to do so, the operators should be still registered, and no users will be assigned to them. Commission works on more detailed instructions related to third country operators and how they work and appear in DIWASS]

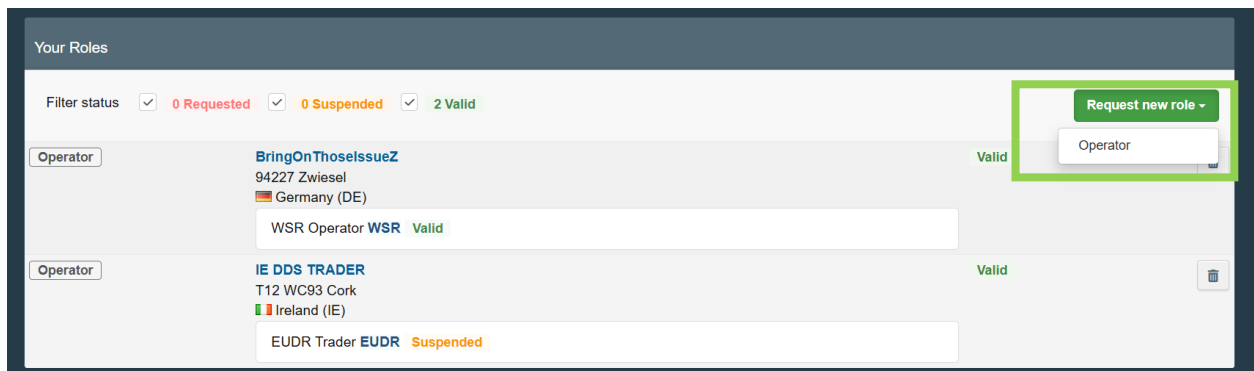
## Specific instructions

1. Following the login, the user needs click on its email address in the top right corner of the page, and then click on “Edit Your Profile”.



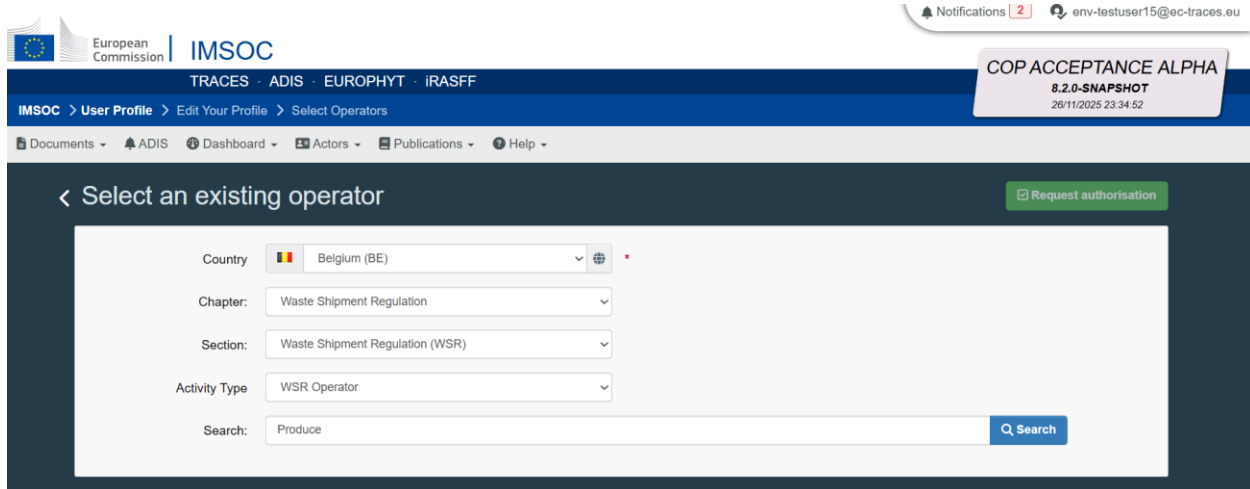
2. On the next screen, the user needs to scroll down to the bottom of the page, to see the box “Your Roles”. The user will see information on all operators in TRACES NT, that it can represent in this platform. Operators active in DIWASS will appear with “WSR Operator WSR” label.

To submit a request to represent another operator, the use needs to click on “Request new role” and select “Operator”.

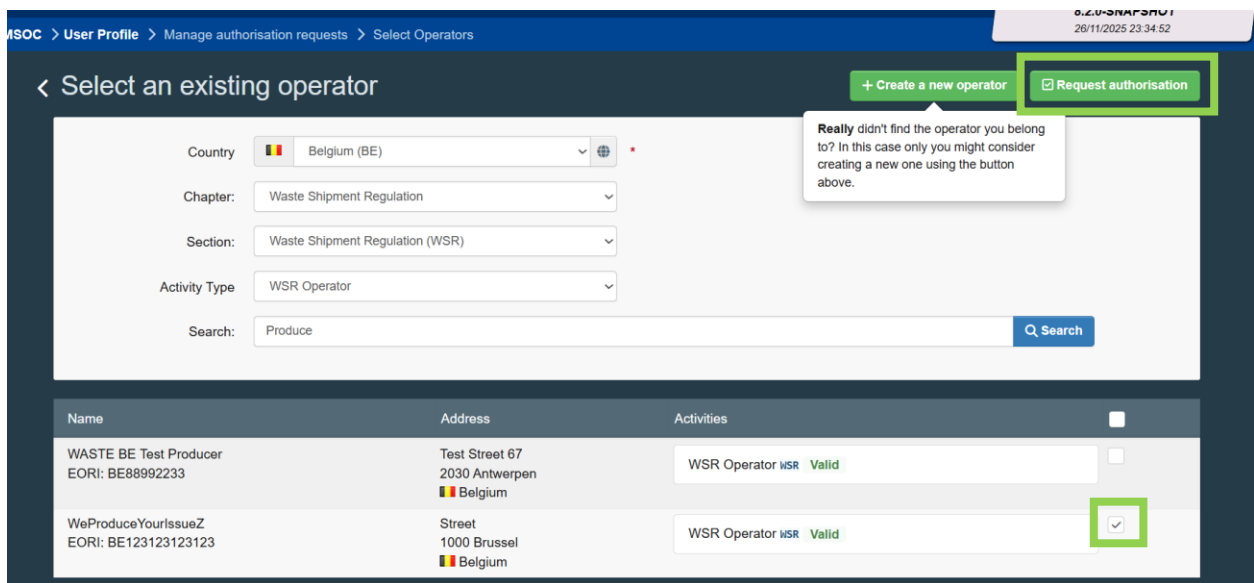


6. The user will be moved to “Search operator” screen. The user needs to provide the following data:
  - Country: the country where the operator has a main registered office,
  - Chapter: Waste Shipment Regulation

- Section: Waste Shipment Regulation (WSR)
- Activity type: WSR Operator
- Search: any element of the name of operator or its identification number



7. As a result of this search, DIWASS will return a list of operators that matches the indicated criteria. Based on this list a user can request authorisation to represent any of the existing operators. To do so, the user needs to tick the box, next to the details of the selected operator, and click on “Request authorisation” in the top right corner of the page.



8. Next, the user will see a pop-up window allowing to provide additional message regarding the authorisation of the user to represent the operator directly to the:
  - competent authority responsible for the registration of operator,
  - all master users authorised to represent this operator in DIWASS.
 Please note that providing such message is not mandatory.

### Confirm authorisation request for WeProduceYourIssueZ

Optionally, you can provide some additional useful information.

Message

Email

Phone

Please also note, that the competent authority is responsible only for authorizing the first user to represent an operator in DIWASS. All further users should be authorised by the master users already authorised to represent operator concerned in DIWASS.

9. After sending the authorisation request, the user will see a confirmation message.

The screenshot shows the IMSOC user interface. At the top, there is a navigation bar with the European Commission logo and the text 'IMSOC'. Below this, there are links for 'TRACES', 'ADIS', 'EUROPHYT', and 'iRASFF'. A notification badge shows '2' notifications. The user's email 'env-testuser15@ec-traces.eu' is visible in the top right. A banner for 'COP ACCEPTANCE ALPHA 8.2.0-SNAPSHOT' is displayed. The main content area shows a success message: 'Success: USER-101 Your authorisation request has been successfully submitted. You will receive a notification with the updated status as soon as your request will be managed.' Below the message is the 'Edit Your Profile' section, which includes 'General preferences' (Timezone: CET) and 'Personal Information' (EU Login instructions). Buttons for 'Request new role' and 'Save Preferences' are also visible.

# Chapter 6 How to approve authorisation requests of users that represent operators in DIWASS

## General note

This chapter provides instructions on how to authorize additional users to represent a given operator in DIWASS.

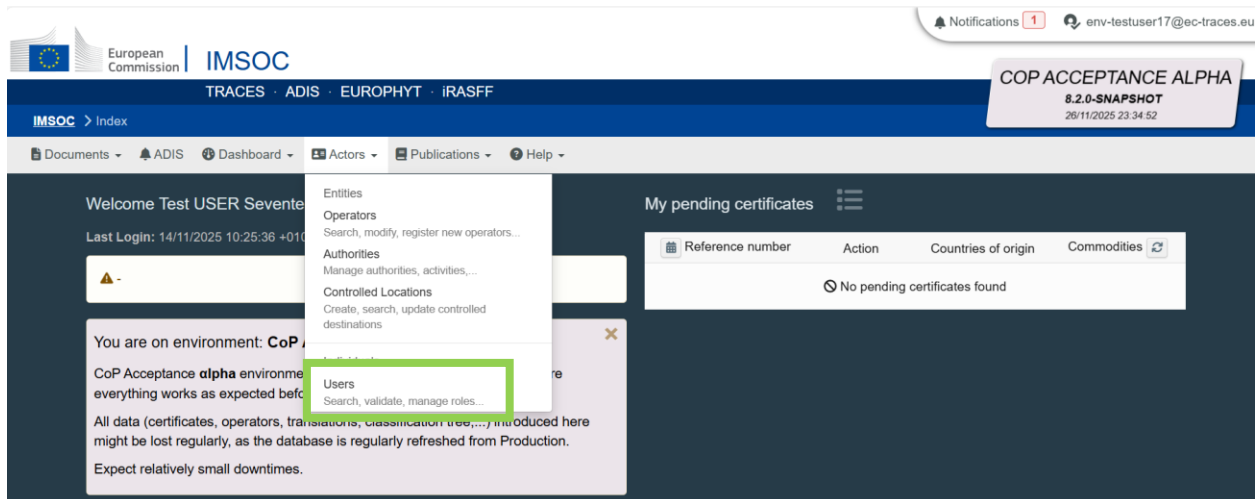
This operation can be done by:

- Competent authorities that are selected as competent authorities responsible for registration of a given operator in DIWASS,
- Master users<sup>11</sup> already authorised to represent a given operator in DIWASS.

Please also note, that the competent authority is notably responsible for authorizing the first user to represent an operator in DIWASS<sup>12</sup>. All further users should be authorised by the master users already representing the operator concerned in DIWASS. It is therefore relevant, that the operators manage the user authorisation process effectively.

## Specific instructions

1. Following the login, the user needs to select the field “Actors” and then “Users”.

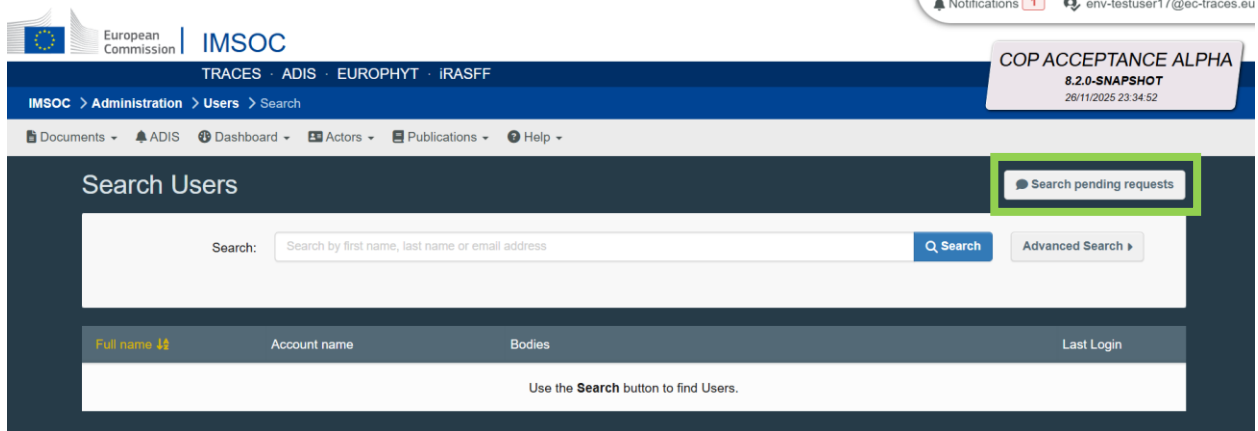


2. “Search Users” screen will open. The user needs to click on the “Search pending requests” at the right top corner of the page.

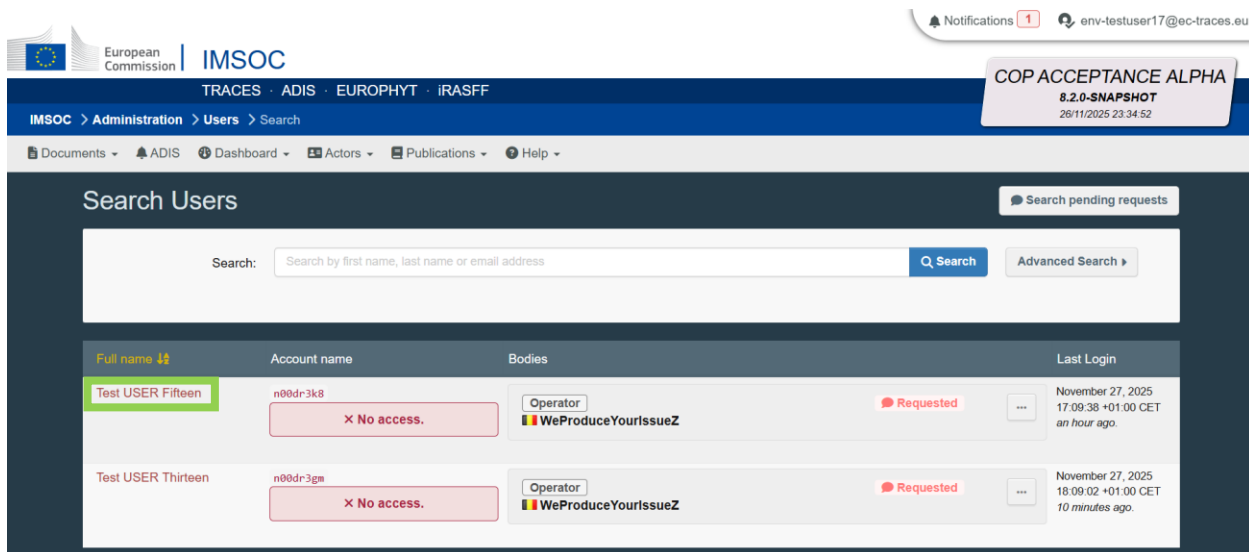
<sup>11</sup> Master users are authorised to add further users or remove users within an operator. Standard users are not authorised to do so.

Please note, that all users authorised to represent the operator in DIWASS have the same view rights, access rights and are able to submit, update or otherwise change any waste shipment documents in DIWASS.

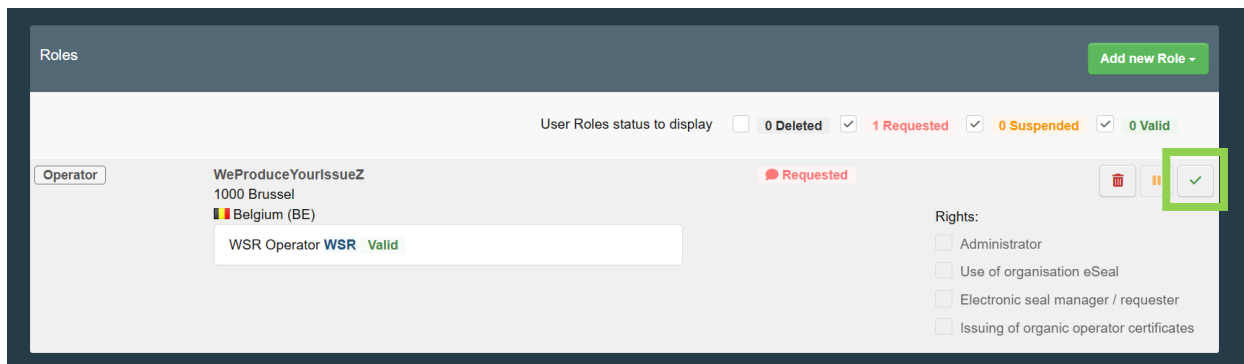
<sup>12</sup> Article 7(2) point (a), (3) point (a) and (5) of DIWASS Implementing Act.



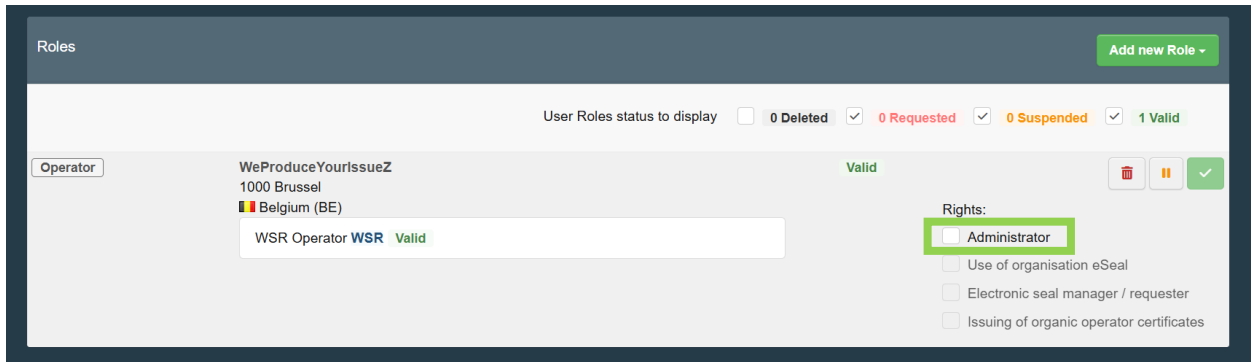
- DIWASS will display the list of all pending authorisation requests, that the master user may authorise. To do this, the name of the user requesting authorisation needs to be clicked.



- Then, "Edit User" screen will open. To see the authorisation requests, the user needs to scroll down the page, to see the box "Roles". To approve the request, it is necessary to:
  - Click on the green tick sign, next to the details of the operator



- Then, a possibility to indicate that the new user is an administrator, will appear. Granting such rights to the authorised user means, that such user will become a master user.



- Then the button “Save changes” in top right corner of the page needs to be clicked.

